



St. John Paul II Catholic School

Knowledge, Faith, and Pride Acquired and Retained Forever

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September 13th, 2017

Dear Parent/Guardian

At St. John Paul II Catholic School we now have a new way for parents to report absences using 'Safe Arrival' software. You can access Safe Arrival through the APP for mobile devices, phone access, or web site. Student safety is of paramount importance to us, and this new application allows us to track missing students much faster.

You may have already received an email from Elk Island Catholic Schools inviting you to create an account for the Safe Arrival portal. Please take the time to review the email as it has specific login information. If you have not yet created an account, please contact the school office.

Using Safe Arrival you will be able to report your child's absence the following ways:

- Calling 1-877-246-9970
- Creating an account with Safe Arrival using the credentials supplied in the email you will receive, and report an absence online.
- Downloading the Safe Arrival App on your mobile device using Google Play or the App Store and create an account using the credentials supplied in the email you will receive.

If you receive a phone call for an unverified absence during the school day, it is important to follow the prompts to report the absences. Once complete you will receive a confirmation number. If you do not receive a confirmation number, (i.e. hanging up before you receive it), the system will still view the absence as unverified. The regular attendance calls will still go out at 6:00 pm for any students unverified in the afternoon.

In order to prevent the automated phone calls, please make sure you are reporting your child's absence in advance of 8:30 am. Any absences after this time can be reported to the school office by phone, or via email through or website under Contact – Report Absence.

You will still be able to report your child's absence using the email on the website, or by leaving a message on the school voicemail, especially if your child is leaving for appointments throughout the day.

We understand that these automated calls may be frustrating, but we hope that you understand that it is our priority to ensure that all students are accounted for. If you have any changes to your contact information (ie. new phone numbers, cell phone numbers) please call or email the school so we can update our records.

Thank-you for your continued support.